

Small Disadvantaged Business · Building Solutions

NAICS CODES

541511	541690	611430
541512	541990	611710
541519	561110	511210
541611	561210	518210
541614	561410	541199
541618	611420	541330

FEDERAL GOVERNMENT CLIENTS

- Department of Health & Human Services
- Department of Homeland Security
- Department of Labor
- Department of the Interior
- Department of the Treasury
- General Services Administration
- Export-Import Bank of the United States

CORE CAPABILITIES

Records Management

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| <ul style="list-style-type: none"> ➤ Governance <ul style="list-style-type: none"> • Records schedules • File management plans • Business rules • Strategic plans • Policies and procedures ➤ Records training and awareness ➤ Compliance <ul style="list-style-type: none"> • Assessment • Risk management • Monitoring | <ul style="list-style-type: none"> ➤ Operations <ul style="list-style-type: none"> • Process reengineering • Life cycle framework • File room management • Records inventory • Loss prevention • Records retrieval • Correspondence management ➤ Quality improvement ➤ Electronic records management ➤ Database management support |
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Freedom of Information Act (FOIA) Support

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| <ul style="list-style-type: none"> ➤ Processing from cradle to grave ➤ Interim and final releases ➤ Establishing procedures ➤ Automating workflows ➤ Conducting records searches ➤ Redacting records ➤ Preparing correspondence ➤ Request tracking | <ul style="list-style-type: none"> ➤ Quality assurance ➤ FOIA training ➤ Vaughn Indices ➤ Developing efficient reporting tools ➤ Preparing Annual FOIA Report ➤ Coordinating referrals & consultations ➤ Evaluating fee waiver requests ➤ Backlog reduction |
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Privacy Act (PA) Support

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| <ul style="list-style-type: none"> ➤ Privacy Threshold Analysis (PTA) ➤ Privacy Impact Assessment (PIA) ➤ System of Records Notice (SORN) ➤ Privacy Act Section e(3) Statement ➤ Computer Matching Agreement (CMA) ➤ Information Sharing Access Agreement ➤ Notice of Proposed Rulemaking (NPRM) ➤ Final Rule | <ul style="list-style-type: none"> ➤ FISMA compliance ➤ Incident response and mitigation ➤ Reporting requirements ➤ Training and awareness ➤ Site audits ➤ Civil liberties support ➤ Privacy program development ➤ Program coordination |
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Training Development	
<ul style="list-style-type: none"> ➤ Web-based training ➤ Computer-based training ➤ Classroom-based training ➤ Blended learning ➤ Training evaluation ➤ Needs assessment and analysis ➤ Instructional design 	<ul style="list-style-type: none"> ➤ Training development ➤ Rapid prototyping ➤ Video production ➤ Graphics design ➤ Simple to highly interactive designs ➤ Developmental and pilot testing ➤ 508, SCORM compliance
Scanning and Digitization Services	
<ul style="list-style-type: none"> ➤ Logistics/shipping ➤ Document preparation ➤ Inventory ➤ Scanning ➤ Redaction ➤ Indexing 	<ul style="list-style-type: none"> ➤ Quality Assurance ➤ Web-based repositories ➤ Electronic and physical storage ➤ Records management ➤ Coordination of destruction ➤ Shipment to Federal Records Center
Business Analysis and Process Improvement	
<ul style="list-style-type: none"> ➤ Assessment of as-is and to-be ➤ Requirements analysis ➤ Workflow development ➤ Gap analysis ➤ Prioritized recommendations ➤ Policies and procedures ➤ Phased implementation 	<ul style="list-style-type: none"> ➤ Tailored training ➤ Compliance monitoring ➤ Quality improvement ➤ Change management ➤ Organizational development ➤ Root cause analysis
Application Management	
<ul style="list-style-type: none"> ➤ System development life cycle (SDLC) ➤ Requirements analysis ➤ Functional and design specification ➤ Test planning ➤ Component, regression testing ➤ User acceptance testing 	<ul style="list-style-type: none"> ➤ Development of tools to support business functions ➤ Tracking systems ➤ Data migration ➤ Software configuration ➤ Software customization
Program and Project Management	
<ul style="list-style-type: none"> ➤ Program planning and analysis ➤ Policy and procedures review ➤ Business process reengineering ➤ Administrative support ➤ Technical writing 	<ul style="list-style-type: none"> ➤ Project management plans ➤ Work breakdown schedules ➤ Project scheduling ➤ Project monitoring ➤ Scope verification
Acquisitions Support	
<ul style="list-style-type: none"> ➤ Customer consultation and support ➤ Requirements analysis ➤ Acquisition planning ➤ Solicitation preparation ➤ Specialized solicitation provisions 	<ul style="list-style-type: none"> ➤ Manage entire acquisition process ➤ Bid evaluation ➤ Cost/price analysis ➤ Discussions and negotiations ➤ Contract administration and closeout